



Saint Mary's Fitness Center

February 2, 2023

Dear valued member,

After exhausting all options to remain operable, Saint Mary's Fitness Center has made the difficult decision to permanently close its business effective February 28, 2023. While this is unfortunate, we aim to make next steps as seamless and convenient for you as we possibly can. Please see the below information related to membership, paid services, refunds, and Saint Mary's ATRIO transitions (if applicable).

- Memberships will be automatically terminated on February 28, 2023.
- If you choose to terminate your membership before February 28, 2023, the early cancellation fees will be waived.
- PIF memberships will be refunded accordingly.
- If you have paid services on your account, please contact cghiggeri@primehealthcare.com for refunds on unused services.
- **For Saint Mary's ATRIO members:** Saint Mary's ATRIO members will be refunded through your flex card at a prorated amount. Your Flex Card provides an allowance to use toward gym membership or fitness class fees. For more information about your Flex Card, please call 1-800-371-2119 (TTY 711), Monday-Friday, 8 a.m. to 11 p.m. EST.

The closing of the Fitness Center is difficult for members and staff alike. I thank you in advance for your kindness and understanding, and we appreciate members working with our team through this challenging endeavor. It was an honor being the Executive Director of the Fitness Center for the past 5 years, and I thank you for your dedication and commitment to our business during your tenure as a member.

We understand that this update might be upsetting and apologize for any inconvenience. It is not representative of the operational stability of Saint Mary's Medical Group or Saint Mary's Regional Medical Center, which continue to grow and expand in 2023.

Sincerely,

Christina Ghiggeri
Executive Director, Foundation & Fitness Center